Zentrale Anlaufstelle für Flüchtlinge (ZAF)

Central Reception Center for Refugees (ZAF): Contact / Orientation / Tipps for your (first) visit at the ZAF

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**Zentrale Anlaufstelle für Flüchtlinge (ZAF)**
*Central Reception Center for Refugees*

**Where?**
Utbremer Straße 90
28217 Bremen (in the "Telekom-Building")

You can reach us by tram number 10 or by tram number 2. Please, exit at the stop "Utbremer Straße".

**Consultation hours:**
- Monday: 08:00 - 11:30
- Tuesday: 08:00 - 11:30
- Wednesday: closed
- Thursday: 08:00 - 11:30
- Friday: 08:00 - 11:30

**Whom is the ZAF for?**

You arrived in Germany as a refugee after the 1st of January in 2015?
And you are applying for unemployment benefit (Arbeitslosengeld II) for the first time?
Or you have not been eligible for unemployment benefit (Arbeitslosengeld II) for more than six months?

Then, please go with your family to the Utbremer Straße 90 (ground floor) in 28217 Bremen. There you can apply for unemployment benefit (Arbeitslosengeld II).

**Important documents:**

Please, bring your passports and your residence titles.
If you have received money from another public authority until now (e.g. Sozialamt), please bring written proof of its termination (Beendigungsschreiben).

**Phone**

Monday – Friday from 8:00-18:00 (local tariff):
Phone: +49 (0) 421/5660-0

E-Mail:
Jobcenter-Bremen.ZAF@jobcenter-ge.de